



NORTHEAST TARRANT INTERNAL MEDICINE ASSOCIATES, L.L.P.

Internal Medicine & Diagnostics

June 20, 2016

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Dear Patient,

The internal medicine physicians of North East Tarrant Internal Medicine Associates have provided both inpatient and outpatient care to our patients for well over 30 years. However, after much consideration, we have decided to join the majority of Primary Care Physicians across the country to focus on outpatient care and partner with a hospital group to meet your inpatient hospital needs. We have decided to partner with Hospital Care Associates, a hospital internal medicine group made up of all board certified internal medicine physicians such as ourselves who have served Texas Health HEB hospital for over 10 years. Through the years they have been dedicated to serving on THHEB hospital and are not spread thin over multiple hospitals. We are committed to working closely with the doctors throughout your hospital stay from start to finish. It is our intention to provide you with the same continuity you have grown accustomed to with our previous hospital care, by using direct communication with your hospital physician before, during, and after your hospital stay. This change will take place July 1, 2016. We encourage you to continue to choose Texas Health HEB for any emergency or in-hospital care needs.

By being able to better focus on care of our patients in the clinic, we hope to serve you better with increased access for urgent care appointments. We will be able to see you on the same day in most cases and will have earlier office hours. Also, we are committed to improving our communication with you, being available by phone after hours with 24/7 call availability to advise you should you become ill. We also will expand use of our online patient portal to provide another way to communicate with us during our office hours. Please refer to our website www.netima.org for instructions on how to get started with our portal if you are not already enrolled.

We are committed to providing excellent care to our patients moving forward in this new care model. Please never hesitate to contact us for your health care needs.

Sincerely,

Gloria K. Anding, MD

Stephen R. Buksh, MD

Marc E. Chapman, MD

Ronald L. Chio, MD

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